



Who We Are:

EPIC, Enterprise for Progress in the Community, is a private, nonprofit organization, delivering early childhood educational services to families in Central Washington for more than 35 years.

What We Believe:

- The dignity and worth of the individual and respect for the diversity of cultures
 - Provision of quality services for the whole person
 - The value of families; the involvement of families in decisions which affect their members
 - Promoting the individual growth and development of our staff
 - Collaborating and cooperation with community partners based on need
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Position Title: Receptionist

Pay Level: \$15.74 to \$16.21 Hourly

Reports To: Center Manager

Position Summary:

This position provides receptionist skills for the center, as well as providing support to the Center Manager and Assistant Center Manager with general office tasks.

Benefits:

- Medical/Dental/ Vision Plans
- Sick Leave (5 hours per payroll)
- Annual Leave (4 hours per payroll)
- 11 Paid Holidays
- Seedling Scholarship Available
- Employee Assistance Program
- Basic Life Insurance
- 403 B (Employer match after 1 year or 1,000 hours)
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Minimum Qualifications:

- HS/GED preferred.
- Bilingual/ Biliterate (English/Spanish) required.
- Desire and ability to learn computer and work processing.
- Valid Washington State Driver's License, own transportation and required auto insurance.

Essential Job Functions:

1. Provide courteous and professional responses to telephone and on-site requests for information from community, parents, visitors and site personnel. Coordinate with the transportation personal in communicating transportation messages to appropriate staff and parents.



2. Responsible for preparing and maintaining accurate records related to USDA program, including meal counts and certificates of eligibility.
3. Coordinate, maintain and compile all records related to in-kind donations.
4. Provide support in the preparation of the monthly newsletter, parent announcements and mailings.
5. Provide support for photocopying of materials and maintain correspondence for designated staff.
6. Responsible for maintaining current information on bulletin board, assuring adequate supply of pamphlets and brochures.
7. Be committed to characterizing a culture of safety within our centers, playgrounds, buses and anywhere that children may be present. Be familiar with and encourage EPICs culture of "See Something, Say Something".
8. Perform classroom and other center duties, as a priority, when needed.

Other Job Functions:

1. Articulate EPIC's mission, values and policies to staff and clients; demonstrate commitment to mission, values and policies in the performance of daily duties.
2. Adhere to the values that reflect the working culture at EPIC. Thus, honoring and modeling these values as you carry out your duties on a daily basis.
3. Communicate effectively by sharing concerns openly and honestly with appropriate staff members, observes confidentiality in all dealings related to program, staff and families.
4. Provide and maintain a safe, healthy, responsive and nurturing learning environment for all children by modeling professional behavior, open communication, embodying a culture of safety and utilizing effective conflict resolution skills.

Working Conditions/Physical/ Mental Abilities and Processes:

- Duties are performed primarily in busy office setting.
- Work requires long periods of sitting or standing.
- Work requires that you be able to walk, stoop, kneel, light lifting, speak, hear, see, and the ability to articulate clearly, use of hands to finger, bending and reaching.
- Ability to work with personal computer for long periods of time.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.

Additional Skills and Conditions:

- Excellent people skills.
- Sound and mature judgment.
- Work positively in a team setting.
- Demonstrate creativity, hard work, and be willing to try new approaches.
- Proficiency in computers, including MS Word, and MS Excel.
- Excellent communication skills and attention to detail.
- Excellent organizational skills and ability to effectively manage workloads and meet deadlines.
- Ability to deal effectively and positively with staff, students and the public.



- Other duties as assigned.

Equipment Operated:

Personal computer, telephone, copy and fax machines.

Other Conditions of Employment:

1. Pass EPIC's pre-employment drug screen.
2. Cleared Portable background check through the Department of Children, Youth & Families (DCYF) and/or fingerprinting check/WA State Patrol criminal background check when required.
3. Complete child abuse and neglect training and all other mandated training.
4. Prior to employment, complete an initial health exam by an EPIC Health Care Provider and a TB skin test, at no cost to the employee.
5. Provide proof of MMR vaccination and/or resistance to Measles, Mumps & Rubella.
6. Executive Director approval.

I understand the job responsibilities and qualifications required to perform in this capacity and I further verify that all of the information I submit to EPIC for consideration of employment is truthful and accurate, and I understand the conditions of employment as outlined above:

Signature

Print Name

Date

The statements contained in this job description are intended to describe the general nature and level of work required for this position at the time the job is posted. This is not intended to serve as an all-inclusive list. EPIC retains the right to add or change the duties on this position at any time.